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Report on "Developing Interpersonal Skills" under Capacity Development Program conducted by Department of English and IQAC, Prasanta **Chandra Mahalanobis Mahavidyalaya**

Date: 10thSeptember, 2021 - 11thSeptember 2021 Time: 12 p.m. to 1.30 p.m. **Venue:** Through Google Meet Number of Participants: 62

Brief Report: An online workshop on "Developing Interpersonal Skills" was organized by the Department of English, in collaboration with IQAC, Prasanta Chandra Mahalanobis Mahavidyalaya from 10th September- 11thSeptember 2021.

The discussion was inaugurated by Dr Parthasarathi Dutta, TIC, followed by a welcome address by DrSukanta Das, HoD, and Department of English who informed the students about the scope of the program.

The first speaker of the day was Prof. Nandita Bhowmik Chowdhury, faculty, Department of English who introduced "The Basics of Interpersonal Communication". She shared tips and strategies for building successful interpersonal communication, starting and sustaining conversations that are engaging, acknowledging differences and giving and receiving compliments, to name a few.

Prof. Chandrama Basu, faculty of the Department of English, was the second speaker of the day. Her topic was "Post-Covid Workplace Communication" and she informed the participants about the ensuing transformation in workplace culture following the pandemic. She talked about the changing dynamics of remote/hybrid work options and how the present and future stakeholders of the job market can use different communicative strategies to manage the changing workplace culture.

The next speaker of the program was Prof. Isha Dey, faculty, Department of English and her topic was "Active Listening Skills". She discussed the importance of developing active listening skills and questioning for job-seekers styles to explore issues and enhance understanding in order to develop a strong interpersonal communication network.

The speakers on the second day (11thSeptember 2021) of the Course were DrSukanta Das and Prof. Arka De Barman. The first speaker on the last day of the program, Dr Das gave suggestions on "Dealing with Difficult People at the Workplace". He talked about developing or adopting a specific set of tools to deal with difficult people, identify "behavioural archetypes" of fellow workers and so on.

Prof. Barman concluded the program by talking about "Online Interpersonal Communications". He talks about the increasing shift from face-to-face communication to online communication, the difference between the two modes of interaction, the advantages and disadvantages of online communication and how to resolve the problems of online communication.



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Each session of the course was conducted for 1.5 hours and around 62 students from all disciplines attended the two-day course through the platform of Google Meet. Each day concluded with enthusiastic interaction between the speakers and students. The online capacity-building program was concluded by a brief speech from the IQAC convenor, Dr. Alpana Roy as she congratulated the department and the participants for conducting a successful and relevant course for all the students of the college.

Dr Shyamal Karmakar Principal





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Banner of the programme



Picture Gallery



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Dr Shyamal Karmakar Principal







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